

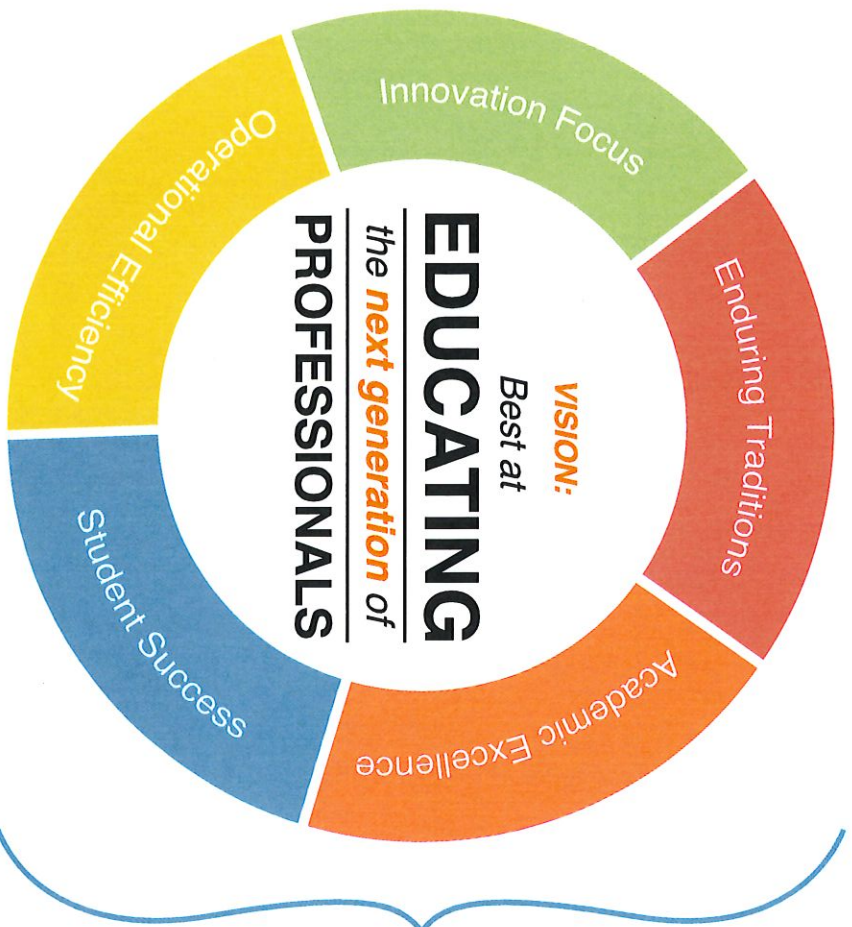


Sam Houston State University

— Strategic Plan Model

MISSION: Sam Houston State University provides high quality education, scholarship and service to qualified students for the benefit of regional, state, national and international constituencies.

VALUES:



SUPPORTING STRATEGY:

Lifelong Learning

Foster a lifelong learning environment in support of a diverse faculty and staff who are excellent scholars, educators and professionals.



Stimulating Environment

Promote a stimulating learning environment through the integration of academic settings, campus culture and service.



Intellectual Transformation

Increase and develop university resources and infrastructures that support the intellectual transformation of students.



Anticipating Needs

Enhance marketing outreach and visibility to include academic and scholarly activities through consistent and integrated messaging while optimizing communication channels.



Data-Driven Decision Making

Promote efficient data-driven decision making through the integration of centralized data analysis, review and dissemination.



Enhanced Outreach

Cultivate a continually sensitive and proactive response to the ever-changing needs of our constituents.





Sam Houston State University
Division of Information Technology

Ver 3/15/18

Supporting Strategy:

VISION

To be the campus community's preferred partner providing high quality technology service.

Provides high quality and centralized information technology systems and support for the entire University community.

MISSION



Enriching academic experience

Provide effective software tools, technology immersed learning spaces, open access to information, and cost-effective and responsive support services.



Enable research computing

Enable research through high performance hardware, software and services.



Communicate + Collaborate

Exchange information, ideas and perspectives with the campus community and jointly develop preeminent SHSU solutions



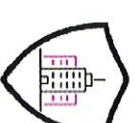
Effective Workforce

For our dynamic environment, recruit, develop, and retain appropriate staffing of skilled professionals using systematic training and development, competitive salaries, and career opportunities while perpetuating our family culture.



Operational Excellence

Accountable and empowered subject-matter experts rapidly respond to changes with quality solutions and support evolving campus needs by implementing timely continual service improvements.



Secure Enterprise

Provide a secure and reliable experience to the SHSU community through awareness and highly available centralized services and solutions.